

Cry for Help

Computer Tips & Tricks for the novice to the advanced.

Installing Internet Software

A question I often get asked is: "...but how did this unwanted software get onto my computer?" Sometimes it is you that has unknowing downloaded and installed the software, and it isn't always easy to remove.

These days, we don't as much purchase software in boxes on the shelf, containing mostly air and a DVD - if you are lucky it might include a soft copy of a User Guide to save printing a book. The norm now is to download the software from the internet. "...but where from?" you ask. Well, the best place is from the manufacturer of the software. Eg: if you need a printer driver for your Epson printer – you go to www.epson.com.au but there are other web sites that aim at supplying all software Eg: www.download.com. While these supermarket type sites offer convenience, they may include lots of unwanted software. So be careful to read the prompts as you install your software. You may find pre-ticked check boxes that say "also install the Ask Toolbar" or rather than using the "standard" installation option, you should choose the "advanced" method that lets you manually un-select the unwanted software.

So don't stop downloading, just be very, very careful.

And finally, a **BIG THANKYOU** to all our readers, for this our 100th "**Cry For Help**" we hope they continue to give you assistance and comfort through the minefield of new technology.

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