

Cry for Help

Computer Tips & Tricks

Refresh your PC

Has your computer ever suggested you to “**Refresh your PC**”, well

DO NOT, UNTIL YOU READ THE FOLLOWING. Windows 8 developers decided it should be easy to return your computer to the factory default state. Problem is – while doing this, they made it too easy. In fact, we know of two of our clients that have done this by mistake. You need to be very careful before proceeding, read the warnings and make sure you fully understand the ramifications.

The main issue is that all the software you have installed onto your computer from disks or downloaded from web sites will be removed. Your documents and emails will be saved, but the software to open them will have disappeared. So you will need to re-install all that software. This can be a real headache and could take hours. With perfect hindsight, what you could have done was... Immediately on purchasing your new Win 8 computer, install all the software that you intend to use, and perform all the windows updates. Next - take an image of your hard disk, and this is the point you will return to if ever you need to restore factory defaults. If you are going to use this method, you will also need to take a manual copy of your data off the computer, because the image you took some time ago will not include the latest data and eMails, etc.

Then, when you need to use the factory default image that you took, follow it up with copying back all of your current documents.

OR

You could do regular backups, create restore points and periodically have your computer serviced. Be Careful!

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