

Cry for Help

Computer Tips & Tricks

iPhone Subscriptions

Have you ever had an app that wanted you to sign up for a premium subscription - even though you just want the one month free trial. This can be very frustrating, not least for the thought that you have lost control of your finances. Subscriptions are often an auto renewing charge to your iTunes account, and something that needs to be kept an eye on.

In fact, apart from the effort of managing the subscription - the steps are really very easy and completely give you back the control you thought you had lost. Just follow these steps.

On your iPhone or iPad, Tap on the Settings icon.

Tap on iTunes & App Store.

Tap on your Apple ID.

Tap on View Apple ID (enter your iTunes password if it is requested).

In the Subscriptions section, Tap on Manage.

Tap on the subscription you wish to view or change.

Follow the prompts to make changes to subscriptions as required. Including, but not limited to - turning off the auto-renew feature if you wish.

You can also make these changes from your PC or Mac from within iTunes.

Simply - sign in with your Apple ID.

Click on Account Info and enter your iTunes password.

Scroll down to Settings.

In here you will see Subscriptions, so click on Manage, then click on the appropriate subscription.

You are now able to make the changes you require.

As always - if you aren't sure, or get stuck, give us a call.

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