

# **Cry for Help**

Computer Tips & Tricks for the novice to the advanced.

## **Disks with New Computers**

All too often I get called to a computer repair and hear the phrase “this computer didn’t come with any disks.” You wouldn’t accept delivery of a new car without an owner’s manual – so make sure you get disks with any computer purchase. It is essential you get original CD’s for several very important reasons.

Firstly, your original Windows CD, with a Microsoft hologram, together with a 25 character product key is your proof of a genuine copy of windows. This disk and key is unique to your computer and cannot be copied or re-used on any other computer.

Secondly, if the copy of windows on your computer malfunctions in any way, this CD is your best chance of repairing your computer. You will also be assured that this is the correct version of windows.

Thirdly, there is a Drivers CD, that has the files that enable Windows to talk to the hardware devices on your computer Eg. networking, sound, the monitor and other peripherals. This disk is required if your computer ever needs to be completely re-loaded.

While each of these disks can be sourced from elsewhere, it will save you considerable time and money if you can put your hands on these items in a time of need.

So next time, make sure you get the disks, and store them in a safe place.

**Jonathan Harris**  
**JNH Software Pty Ltd**  
**5259 2304**

