

Cry for Help

Computer Tips & Tricks for the novice to the advanced.

Broadband Plans

Broadband plans have changed a lot recently and if you have not updated yours in a while then you could probably do a lot better.

Old plans were much slower, so what you'll find is that even if you don't reduce your cost, you may instead be entitled to a much faster speed. I visited one client recently who hadn't updated their plan for over 2 years and were only getting 256kbps. They now enjoy 1,500kbps (1.5Mbps) for the same price (6 times the speed). Their provider had not bothered to contact them to suggest the change. It was only when we rang them that they recognised that the user was entitled to a free upgrade.

There has been a lot of hype recently about MOBILE – WIRELESS - BROADBAND. Be careful, because if you don't need the mobile part – these are typically much slower than the wired alternatives.

To understand the speed (ie the responsiveness) of the broadband you are paying for we need to get into some jargon. When talking to your internet provider, you need to know the difference between speed and downloads. Remember, they don't mind if you get bamboozled – but you may get short changed. Typically these days you want a minimum 1,500kbps (kilo bits per second = speed), and 5GB (Giga Bytes = download amount).

If it still sounds like a foreign language – call me.

Jonathan Harris
JNH Software Pty Ltd
5259 2304

