Cry for <u>H</u>elp

Computer Tips & Tricks for the
novice to the advanced.

Restore Points

What to do when you install new software and then your computer starts misbehaving.

One thing worth trying is to use a Restore Point. They are very useful to return your computer to a previous date when it was "working well". Microsoft Windows creates Restore Points that are "snapshots" of critical system files, plus some program files and registry settings. They are usually created immediately prior to any new software being installed, sometimes they are started automatically and at other times they may be initiated manually. Restore Points have no affect on personal documents and files, so don't expect to retrieve a previous version of a document you are working on – that is what backups are for.

If you need to utilise a Restore Point, you must first be logged in as an Administrator. Then the next steps vary depending on what operating system you are using, however Windows help in the Control Panel will guide you through the next steps. Restore Points can be particularly useful when a virus has corrupted a vital windows file, that stops the operating system from performing correctly. One more thing to note is that whenever you use a Restore Point, the first thing the operating system does is to create a new restore point. Hence you can undo the last step of using a Restore Point. Sounds messy, but they can be very useful

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